

February 2019

QCM Tidbits

On March 26th and 27th, Behavioral Wellness will be having its EQRO (External Quality Review Organization) review. The EQRO review occurs annually and provides us with feedback on how we, as a system, are doing and how we can improve. If you receive a request from QCM for documents related to EQRO, please respond as soon as possible so that we can organize everything by our deadlines. As always, please let us know if you have any questions. Thank you for all of your help on this!

Kudos

QCM would like to acknowledge the hard work, dedication and care offered to our clients on the Access Line. Ana Flores and Ana Flores Salcido have been working hard in the Access Line handling all calls, referring clients to mental health services and substance use treatment. Thank you so much for your dedication and commitment but most of all for doing your best despite having challenges during this transitional period. We are so proud to have you as part of our unit; you guys are amazing people and we want to acknowledge your contribution to our department and community.

Thank you Ana and Annie for your hard work and commitment



Do you need to contact QCM?
Please email the team at
BWELLQCM@SBCBWELL.org

Forms

Please be sure you are using the Unusual Occurrence Incident Report forms that contain our Behavioral Wellness name. If you are still using the ADMHS UOIR you can delete this version and save the new one. The form can be found on our BWELL website here:

<http://www.countyofsb.org/behavioral-wellness/formsforstaff-providers.sbc>

Access test calls

Your support is needed with ensuring Access line compliance.

If you would like to volunteer for a slot, or have any further questions regarding Access Test Calls, please email Carmen Castillo at cncastillo@co.santa-barbara.ca.us